

# Richland County Family Planning Financial Policy for Title X Services



## Cost of Services

- You have the right to know the costs of our services.
- For clients not using insurance, and for others upon request, we will provide an estimate of costs reasonably expected for your visit. There may be additional services the provider recommends during the visit, so actual services and costs may differ. You can ask about costs for any additional services you receive.

## Billing Insurance

- We are required to bill insurance whenever possible, and we participate in most insurance plans and networks. If you provide your insurance, we will bill it for you.
- You are responsible for any remaining fees after insurance is billed. Your fees will be discounted based on our sliding fee scale, and you will never pay more by using your insurance than you would without it.

## Confidentiality

- While all services are confidential, private insurance usually sends a statement to the policy holder outlining your services. To respect your need for privacy, you have the option not to use your insurance benefit. We can charge you on the sliding fee scale instead.

## Sliding Fee Scale

- What you pay depends on your income. The sliding fee scale ensures cost doesn't keep anyone from receiving care.
- We ask all clients for income information – even those who are using insurance, as we use this information to discount deductibles and copays. We require this information to determine your fees and as a condition of the grants we receive to bring affordable services to our community. We will not share this information with anyone else.
- If you do not disclose your income, you will be charged the full fee for services.
- **You will not be denied services due to inability to pay.**

## Payment Expectations

- Payment for services is expected at the time of visit. Payment may be made by cash, check, or card.
- Payment plans are available. We require a monthly payment on your balance. We do not charge late fees or interest.
- Accounts without payment or communication from clients after 120 days may be released to a collections agency.

## Donations

- Your donation helps keep members of our community healthy by supplementing the limited funding we receive to keep services affordable for everybody. Donations are optional and always appreciated.

## Questions

- Please contact us at 406-433-2207 with any questions about our fees, financial policies, or your responsibilities.

**By signing below, the client acknowledges they have reviewed and understand these policies.**

Client Name:	
Client Signature:	Date:

